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WTX-01 Universal Messaging Solution

Gaming Interface



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BENEFITS OF WTX

- Smartphones and Smartwatches integration.
- Smartphone or PDA that allows managers to make changes on the fly
- Send messages to Pager, Smartphone and/or visual alert screen, SMS, pop up email and LAN PC Networks
- Multiple zoning
- Tiered Loyalty
- VIP Paging
- Car Park VIP Alert
- All major loyalty provider integration
- Escalations & notifications
- Real-time reporting with the flexibility of Power BI
- Smartphone or PDAs touch screen to allow staff to log on or off during breaks to change tasks and/or shifts
- Smartphone or PDAs screen to allow staff to visually monitor the entire floors calls
- Full user restriction, password protection and fully networkable with web based features



[Full brochure here](#)

Admin control

[Commit changes](#) [Log off](#)

Zone name 01 ▾

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Admin control

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Status Message Keypad Staff Zone Calls Config

Zone name 01 ▼

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Gaming Floor

Green - first page

Admin control

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Orange - escalation

Admin control

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Status Message Keypad Staff Zone Calls Config

Zone name 01 ▼

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Red – escalated to manager (SMS)



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Admin control

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Status **Message** Keypad Staff Zone Calls Config

Message

1: Alice ▼

0980001

Test message

Send message

Admin control

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Status Message **Keypad** Staff Zone Calls Config

N	F2	F3	F4
1	2	3	Enter
4	5	6	AC
7	8	9	DEL
*	0	#	Send

Other Features

- Alphanumeric messaging
- Full GuestCall integration



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Admin control

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Status	Message	Keypad	Staff	Zone	Calls	Config
				Zone name 01 Jackpot	Zone name 01 Drink	Zone name 01 Service
Alice				<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob				<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carmen				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dennis				<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Eden				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Farah				<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Gordon				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helen				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ivan				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Jen				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kevin				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lina				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Admin control

[Commit changes](#) [Log off](#)

Status	Message	Keypad	Staff	Zone	Calls	Config
System settings						
Time and Date:						
Timezone offset (hrs) <input type="text" value="10"/>						
Daylight savings (+1) <input type="checkbox"/>						
Save settings						
Driver settings						
Time before repeat transmission (sec) <input type="text" value="60"/>						
Time before escalate transmission (sec) <input type="text" value="30"/>						
Save settings						
Console Command						
<input type="text" value="Enter command here"/>						
Send command						

Administration control:

- Assign zones, staff and call type
- Customised escalation
- Mobile or pager
- Reports sent daily and end of month
- Automated call distribution

Admin control

[Commit changes](#) [Log off](#)

Status	Message	Keypad	Staff	Zone	Calls	Config
Name <input type="text" value="Oscar"/>						
Contact <input type="text" value="04440001111"/> <input type="text" value="04440002222"/>						
Use second contact by default <input type="checkbox"/>						
Type <input type="text" value="Gaming"/>						
Add staff			Save edit			
Staff List						
Edit			Remove			
Regenerate password						