

UniPage V3 Paging Solution



Never miss a call again with the UniPage V3 paging solution

Designed for gaming rooms, the **UniPage V3** has the latest in call management technology. The **UniPage V3** paging solution integrates with all Gaming Loyalty systems to equip your venue to provide the best service to your guests.

Access your paging system from any web browsing device to manage your gaming room. Through the web interface you are able to assign specific service areas to staff, see gaming room services calls come through in real time and send messages to floor staff. The **UniPage V3** has been designed to give you full control and flexibility of paging in your venue.

FEATURING

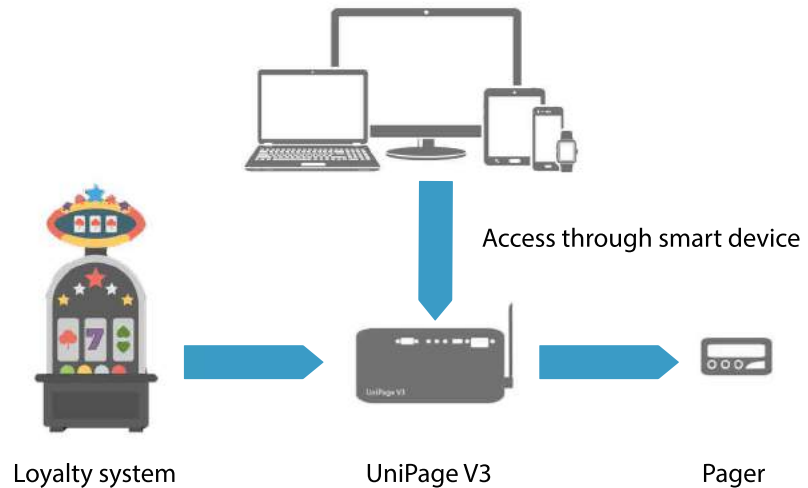
- ✓ Dynamic call distribution
- ✓ Tiered paging
- ✓ VIP/Priority paging
- ✓ Call repeats and escalation
- ✓ Access via mobile, tablet, laptop
- ✓ Manage and roster staff



Benefits of the UniPage V3

The UniPage V3 paging solution was designed with the end user in mind. This solution is feature rich, easy to use and cost effective.

- Minimal set up costs. Pre-configuration by UniPage and self-installed by venue
- No PC required
- No yearly servicing fee. Phone and email support is included
- Multiple zoning
- All major loyalty provider integration
- Full user restriction, a password protection and fully networkable with web based features
- Integrates with bistro and staff paging
- Full alpha numeric messaging to pagers
- Manual service and drink calls
- Automatic calls e.g. Hopper empty, payout amount and 'hot player messages'
- Reliable UniPage LX4++ pager



FEATURES

Dynamic call distribution

Calls are distributed evenly between floor staff. The UniPage V3 recognises when a staff member is attending a call and will allocate a different staff member to the next call.

Tiered paging

During busy periods where multiple calls come through, calls are tiered for your staff to systematically attend to.

VIP/Priority paging

VIP and priority paging information can be transmitted to your floor staff allowing them to give the right attention to your guests.

Call escalation

All repeats and escalations can be customised by the venue. If a call is unattended the UniPage V3 will repeat the call and then escalate to a manager if the service call is not attended to.

Access via mobile, tablet or laptop

Manage staff, view gaming floor, send messages and customise paging system through the web interface

Screen shots

View service calls in real time. Coloured calls are escalations or repeats

Admin control

Commit changes Log off

Status Message Keypad Staff Zone Calls Config

Zone name 01

Page: First Previous 1 Next Last

1	2	3	4	5
6	7	8	9	10
11	12	13	14	15
16	17	18	19	20
21	22	23	24	25
26	27	28	29	30
31	32	33	34	35
36	37	38	39	40

Assign service areas and roster staff

Admin control

Commit changes Log off

Status Message Keypad Staff Zone Calls Config

	Zone name 01 Jackpot	Zone name 01 Drink	Zone name 01 Service
Alice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bob	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carmen	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dennis	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Eden	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Farah	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Messaging to floor staff

Admin control

Commit changes Log off

Status Message Keypad Staff Zone Calls Config

Message

1: Alice

0980001

Test message

Send message

Guest call integration

Admin control

Commit changes Log off

Status Message Keypad Staff Zone Calls Config

N	F2	F3	F4
1	2	3	Enter
4	5	6	AC
7	8	9	DEL
*	0	#	Send